

Foster Parent Association

- Mutual support and training is available to foster parents.
- Opportunities are available for foster parents to communicate and network with each other.

Treatment and Support Services

- We arrange for psychological assessments, when required.
- We offer play therapy, art therapy, and/or music therapy for children in need.
- We plan for treatment and counselling for children who have been sexually abused.
- We offer community education on child abuse and neglect. A member of our staff would be happy to present to your group or club.

Emergency After Hours Services

When our offices are not open, we still respond to emergencies. Staff are available by telephone between 4:30 pm and 8:30 am every weekday, and 24 hours a day on weekends and statutory holidays, to receive information of concerns for a child or youth.

Office Hours

Monday to Friday – 8:30 am to 4:30 pm

How You Can Help!

- Report suspected child abuse or neglect.
- Consult with us to determine if a situation needs to be reported.
- Obtain help if you or a family member needs assistance.
- Inquire about becoming a kin family or foster or adoptive parent.
- Become a member of the Board of Directors and have a unique opportunity to become involved in making a difference in the lives of children.
- Make a donation or bequest to Our Kids Bruce-Grey Foundation.
- Consider becoming a volunteer driver and help us ensure that children and youth arrive safely and on time to their appointments.



To contact us:

Main Office

640 - 2nd Avenue East
Owen Sound ON N4K 2G8

Other Locations

5 McGivern Street West, Walkerton ON
268 Berford Street, Warton ON

Telephone 519.371.4453
Toll Free 1.855.322.4453
24 hours a day, 7 days a week
Fax 519.376.8934
Email: inquiries@bgcfs.ca
Website: www.bgcfs.ca



Who We Are & What We Do



BRUCE GREY
CHILD &
FAMILY
SERVICES



Making a Difference in the Lives of Children!

Our Vision

Engaged and caring communities where children thrive in strong families.

Our Mission

We are dedicated to the quality of life, safety and well-being of vulnerable children and youth, honouring diversity, culture and heritage.

We will achieve our mission through:

- **Quality Services:** early intervention, child protection, support to families and care services that are responsive, timely, consistent and fair.
- **Partnerships and Collaboration:** working with our partners to provide the best results for children, youth and families.
- **Advocacy:** on behalf of and for children, youth and families.
- **Continuous Improvement:** on-going efforts to strengthen our knowledge, expertise and practice.

Values

Respect

We treat everyone with dignity, fairness and compassion, honouring their contributions and differences. We value equity, diversity, traditions and inclusion.

Integrity

We act honestly, ethically, professionally and with transparency in everything we do.

Accountability

We take responsibility for our work, our behaviour, our interactions, our relationships and our results.

Caring

We are helpful, empathetic and sensitive and believe in the ability of all to make positive change.

Collaboration

We are committed to teamwork, cooperation and partnerships, always seeking the best for children and youth.

How We Can Help!

Protection Services

- Our primary focus is on the safety and well-being of children. We assess situations where children under the age of 16 may be suffering abuse and/or neglect.
- We encourage families to contact us before problems get out of control.
- We provide information about our community partners and refer families we work with to counselling and treatment programs.
- We work with families and offer them assistance and systems to become better parents.

- We offer courses to help you parent your children in the safest way possible.
- We offer support when there is parent/teen conflict.
- We believe that it is best for children to remain in their homes. In certain circumstances, it may be necessary to take children into our care to ensure their safety and well-being.

Family Based Care

- We support children in alternate family based care. Our ultimate goal is for a child to return home to his/her first family.
- We engage extended family and kinship caregivers who can provide for children for a period of time while parents work actively to have their child return home.
- We complete intensive SAFE home studies prior to approving a foster or adoptive home.
- We recruit, orient and provide on-going training and support to foster families.
- We assist youth in care moving towards independent living.
- We provide recreation and summer activity planning for children who are in care or who receive service.
- We offer post secondary educational support to current and former Crown Wards.

Forever Families

- We plan for the adoption of children in care when permanency is needed.
- We recruit and train adoptive parents.
- We place children for adoption.
- We prepare court applications of all adoption placements.