



# 2013-2017 Strategic Plan

**Our Vision:** Engaged and caring communities where children thrive in strong families.

**Our Mission:** We are dedicated to the quality of life, safety and well-being of vulnerable children and youth, honouring diversity, culture and heritage.

We achieve our Mission through:

- **Quality Services:** early intervention, child protection, support to families and care services that are responsive, timely, consistent and equitable
- **Partnerships & Collaboration:** working with our partners to provide for the best outcomes for children, youth and families
- **Advocacy:** on behalf of, and for, children, youth and families.
- **Continuous Learning:** on-going efforts to strengthen our knowledge, expertise and practice

## Strategic Directions

1	<p><b>BGCFS will be a cohesive organization that lives its values and has a culture of service, engagement and empowerment.</b></p>	<ul style="list-style-type: none"> <li>a. Demonstrate our values in everything we do</li> <li>b. Foster and strengthen leadership and teambuilding within the organization</li> <li>c. Strengthen our capacity for decision-making, communication and collaboration</li> <li>d. Be an organization of choice for parents, staff, foster parents and volunteers</li> </ul>
2	<p><b>As good stewards, we will seek innovative opportunities and balance our needs and resources to be sustainable.</b></p>	<ul style="list-style-type: none"> <li>a. Ensure a balanced budget focused on providing quality, core services</li> <li>b. Pursue funding opportunities/partnerships for services and enhancing non-core services</li> <li>c. Retain competent, confident and trained staff, volunteers, family-care providers</li> <li>d. Support the Foundation to meet our non-funded services needs</li> </ul>
3	<p><b>We will focus and reorient for service excellence in delivering a family-centered service experience.</b></p>	<ul style="list-style-type: none"> <li>a. Improve service quality and accountability through evaluation, evidenced-based practices, and reporting on service performance indicators</li> <li>b. Develop and adapt service delivery through innovation and best practices in child &amp; family-centered care</li> <li>c. Strengthen the integration, continuity and consistency of services across the organization and with our community partners</li> </ul>
4	<p><b>We will be a trusted community presence and work in partnership for best outcomes. We are committed to open dialogue with First Nation communities that facilitates mutual understanding.</b></p>	<ul style="list-style-type: none"> <li>a. Strengthen the voice of parents, youth and foster parents</li> <li>b. Foster greater confidence, openness and a sense of mutual contribution with our partners</li> <li>c. Create greater awareness and visibility in our communities</li> <li>d. Invite a dialogue with First Nation communities to develop respectful, responsive relationships</li> </ul>

**Our Values:** Caring ~ Respect ~ Integrity ~ Collaboration ~ Accountability